

V: POLICY INTERACTION WITH THE LOCAL COMMUNITY (COMMUNITY POLIC

The Management of **MINOS COLLECTION** Hotels, based in Rethymno, Crete , as part of its efforts to ensure sustainable operations, has developed the following policy for its interaction with the local community, in accordance with its sustainability policy. in accordance with the sustainability policy it has developed, has formulated the following policy for its interaction with the local community.

Hotels and its management are committed to:

- ✓ To respect, support, and promote Cretan culture, the regulations governing the operation of the area in which we are based, and the preservation of the local environment.
- ✓ To maintain a continuous dialogue with the local community and social organizations in order to understand their needs and contribute to their progress through responsible behavior.
- ✓ To give priority to the purchase of local products to strengthen the economic and social development of the community, provided that they guarantee our requirements in terms of quality, price, and health and safety criteria. Interaction

Based on these commitments, the company aims to:

- ☞ train and raise awareness among staff of the need to comply with protective measures and implement the relevant work instructions
- ☞ holding meetings with local community organizations to obtain active feedback on issues of concern
- ☞ informing all stakeholders with whom it cooperates and/or interacts about the measures taken by the company in order to inform and raise their awareness.
- ☞ informing customers about the measures implemented by the company in order to raise their awareness and encourage them to contribute actively

To achieve this, the company takes the following actions:

- ☞ Implementation of all Greek and international action protocols.
- ☞ Providing grants to affiliated entities and organizations.
- ☞ Raising staff awareness of the work of social volunteer groups
- ☞ Donations to local communities (nursing homes, hospitals, cultural communities) in the form of blankets, mattresses, furniture, and food
- ☞ Offers and gifts to customers with local products
- ☞ We prefer local suppliers for food and technical services.
- ☞ Most of our employees are residents of the area where the hotel is located
- ☞ Implementation and certification of international protocols to promote protection and support for the local community (Travelife, GreenKey)

***Staff at all levels of the company are aware of the Company's Policy
and are required to contribute to its implementation.***

The Hotel Management is committed to supporting the implementation of the Policy.

01/04/2024

The Management